



July 2, 2004

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NHTSA-215

2004 JUL 19 A 11: 05

OFFICE OF
DEFECTS INVESTIGATION

Mr. George H. Person, Chief
Office of Defects Investigation
U.S. Department of Transportation
National Highway Traffic Safety Admin.
400 - 7th Street S.W.
Washington, DC 20590

040-358
(2 pages)

Dear Mr. Person:

Winnebago Industries[®] submits the following report pursuant to Part 573 of the NHTSA regulations. The numbered paragraphs below correspond to those found at Part 573.5(c).

1. Winnebago Industries, Inc.
P.O. Box 152
Forest City, IA 50436
2. The motor vehicles potentially containing the defective component are: Certain 2003 through 2004 Winnebago[®] and Itasca[®] motor homes. These motor homes were built between August 2, 2002 and August 29, 2003. The vehicles are being identified using the model number and production records showing VINs.
3. The total number of vehicles potentially containing the defective component is: 5,646.
4. It is estimated that 100 percent of the vehicles contain the defect.
5. The defect involves the "touch panel" membrane. An electrical short can occur between circuit patterns on the membrane panel, especially where overlapped by a "Jumper" or jump wire. This may cause a malfunction causing the oven to activate without pressing any keypads. Depending upon where the electrical short occurs, the membrane panel keypad will determine whether and for how long the oven operates. Unattended operation of a microwave may result in fire which can cause personal injury and/or property damage.
6. Winnebago Industries discovered the defect as a result of a June 14, 2004 letter from Samsung Electronics.
7. N/A.
8. Winnebago Industries will assist Samsung Electronics to correct the situation by giving them a list containing the names and addresses of our owners and dealers who have the defective microwave installed in their motor homes. Samsung Electronics will be conducting the recall.
9. N/A.
10. N/A.
11. N/A.

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Should you have any questions regarding this information, please contact the undersigned.

Sincerely,

Dale Jordal
Product Safety Administrator

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Enclosure

c: Ray Beebe
Terry Hagen